

1. Privacy Policy

Privacy Policy Effective Date: 1/5/2026

The Mae's Grace Foundation Inc. ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website www.maesgracefoundation.org or donate to our cause.

Information We Collect We may collect personal information such as your name, email address, phone number, and mailing address when you:

- Donate.
- Sign up for our newsletter.
- Register for an event.
- Apply for a volunteer position.

How We Use Your Information: We use your data solely to:

- Process donations and issue tax receipts.
- Send you updates about our mission, programs, and impact.
- Respond to your inquiries.

We Never Sell Your Data. We will never sell, trade, or rent your personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners and trusted affiliates.

Contact Us If you have questions about this policy, please contact us at info@maesgracefoundation.org.

2. Accessibility Statement

Accessibility Statement

The Mae's Grace Foundation Inc. is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards.

Conformance Status The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. We strive to adhere to **WCAG 2.1 Level AA** standards.

Feedback: We welcome your feedback on the accessibility of **The Mae's Grace Foundation Inc** website. Please let us know if you encounter accessibility barriers:

- **Email:** aaronjstokes@maesgracefoundation.org
- **Phone:** (917) 865-8914

3. Terms & Conditions

The "Rules of the Road" for using your site.

Terms & Conditions Last Updated: 1/05/2026

Welcome to **www.maesgracefoundation.org**. By accessing this website, you agree to comply with and be bound by the following terms and conditions.

Intellectual Property: The content, layout, design, data, databases, and graphics on this website are protected by United States intellectual property laws. Content is owned by **The Mae's Grace Foundation Inc.**, unless otherwise stated.

Use of Website You agree to use our website for lawful purposes only and in a way that does not infringe the rights of, restrict, or inhibit anyone else's use and enjoyment of the website.

Limitation of Liability **The Mae's Grace Foundation Inc.** will not be liable for any damages arising out of or in connection with the use of this website. This includes, without limitation, direct loss, loss of business or profits, damage to your computer, computer software, systems, and programs, and the data thereon.

4. Refund Policy (Donations & Events)

Refund Policy

Donations As a 501(c)(3) nonprofit organization, donations to **The Mae's Grace Foundation** are generally non-refundable. However, we recognize that errors happen.

- **Errors:** If you made an error in your donation amount or if you made a duplicate donation, please contact us within **3 days** of your donation.
- **Recurring Donations:** You may cancel your monthly recurring donation at any time by contacting us or managing your account settings.

Events & Merchandise

- **Events:** Tickets for fundraising events are non-refundable but may be transferred to another individual or converted into a tax-deductible donation if you cannot attend.
- **Merchandise:** If you purchase branded merchandise (e.g., t-shirts), we offer refunds or exchanges for defective items only within **30** days of purchase.

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5. Shipping Policy

Shipping Policy

Processing Time: All orders are processed within **3-5** business days. Orders are not shipped or delivered on weekends or holidays.

Shipping Rates Shipping charges for your order will be calculated and displayed at checkout.

International Shipping We currently do not ship outside of [the United States / New York].

Lost Packages **The Mae's Grace Inc** is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.